

# State, County and City Government Consumer Protection Offices

City, county and state consumer protection offices provide consumers with important services. They might mediate complaints, conduct investigations, prosecute offenders of consumer laws, license and regulate a variety of professionals, promote strong consumer protection legislation, provide educational materials and advocate in the consumer interest.

City and county consumer offices are familiar with local businesses and local ordinances and state laws. If there is no local consumer office in your area, contact your state consumer office. State offices, sometimes in a separate department of consumer affairs or the attorney general's

or governor's office, are familiar with state laws and look for statewide patterns of problems. Consumer protection offices in the U.S. territories also are included.

To save time, call the office before sending in a written complaint. Ask if the office handles the type of complaint you have or if complaint forms are provided.

Many offices distribute consumer alerts on a variety of consumer issues. Call to obtain available educational information on your problem.

This list is arranged in alphabetical order by state name. State, county and city jurisdictions and TDD numbers are in **bold type**.

## Alabama

### State Office

Dennis Wright, Chief Director  
Consumer Affairs Division  
Office of Attorney General  
11 South Union Street  
**Montgomery, AL** 36130  
334-242-7334  
Toll free in AL: 800-392-5658  
Fax: 334-242-2433

## Alaska

The Consumer Protection Section in the Office of the Attorney General has been closed. Consumers with complaints are being referred to the Better Business Bureau (see page 34), small claims court and private attorneys.

## American Samoa

Jennifer Joneson  
Assistant Attorney General  
Consumer Protection Bureau  
P.O. Box 7  
**Pago Pago, AS** 96799  
011-684-633-4163  
Fax: 011-684-633-1838

## Arizona

### State Offices

Sydney K. Davis, Chief Counsel  
Consumer Protection  
Office of the Attorney General  
1275 West Washington Street, Room 259  
**Phoenix, AZ** 85007  
602-542-3702  
602-542-5763  
(consumer information and complaints)  
Toll free in AZ: 800-352-8431  
**TDD: 602-542-5002**  
Fax: 602-542-4377

Noreen Matts  
Assistant Attorney General  
Consumer Protection  
Office of the Attorney General  
400 West Congress South Building,  
Suite 315  
**Tucson, AZ** 85701  
602-628-6504

### County Offices

Stephen Udall, County Attorney  
Apache County Attorney's Office  
P.O. Box 637  
St. Johns, AZ 85936  
520-337-4364, ext. 240  
Fax: 520-337-2427

Alan Polley, County Attorney  
Cochise County Attorney's Office  
P.O. Drawer CA  
**Bisbee, AZ** 85603  
520-432-9377  
Fax: 520-432-4208

Terence C. Hance, County Attorney  
Coconino County Attorney's Office  
Coconino County Courthouse  
100 East Birch  
**Flagstaff, AZ** 86001  
520-779-6518  
Fax: 520-779-5618

Jerry B. DeRose, County Attorney  
Gila County Attorney's Office  
1400 East Ash Street  
**Globe, AZ** 85501  
520-425-3231  
Fax: 520-425-3720

Jack M. Williams, County Attorney  
Graham County Attorney's Office  
Graham County Courthouse  
800 West Main  
**Safford, AZ** 85546  
520-428-3620  
520-428-7200

Dennis L. Lusk, County Attorney  
Greenlee County Attorney's Office  
P.O. Box 1717  
**Clifton, AZ** 85533  
520-865-4108  
Fax: 520-865-4665

Steven P. Suskin, County Attorney  
La Paz County Attorney's Office  
1320 Kofa Avenue  
P.O. Box 709  
**Parker, AZ** 85344  
520-669-6118  
Fax: 520-669-2019

William Ekstrom, County Attorney  
Mohave County Attorney's Office  
315 North 4th Street  
P.O. Box 7000  
**Kingman, AZ** 86402-7000  
520-753-0719  
Fax: 520-753-2669

Melvin Bowers, County Attorney  
Navajo County Attorney's Office  
P.O. Box 668  
**Holbrook, AZ** 86025  
520-524-4026  
Fax: 520-524-4244

Stephen D. Neely, County Attorney  
Pima County Attorney's Office  
1400 Great American Tower  
32 North Stone  
**Tucson, AZ** 85701  
520-740-5733  
Fax: 520-791-3946

Robert Carter Olson  
Pinal County Attorney  
P.O. Box 887  
**Florence, AZ** 85232  
520-868-6271  
Fax: 520-868-6521

## STATE, COUNTY AND CITY GOVERNMENT CONSUMER PROTECTION OFFICES

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Jan Smith Florez, County Attorney  
Santa Cruz County Attorney's Office  
2100 N. Congress Drive, Suite 201  
**Nogales, AZ 85621**  
520-287-2468

Charles Hastings, County Attorney  
Yavapai County Attorney's Office  
Yavapai County Courthouse  
**Prescott, AZ 86301**  
520-771-3344  
Fax: 520-771-3110

David S. Ellsworth, County Attorney  
Yuma County Attorney's Office  
168 South Second Avenue  
**Yuma, AZ 85364**  
520-329-2270  
Fax: 520-329-2284

### City Office

Ronald M. Detrick  
Deputy City Attorney  
Consumer Affairs Division  
Tucson City Attorney's Office  
110 East Pennington Street, 2nd Floor  
P.O. Box 27210  
**Tucson, AZ 85726-7210**  
520-791-4886

## Arkansas

### State Office

Kay Dewitt, Director  
Consumer Protection Division  
Office of Attorney General  
200 Catlett Prien  
323 Center Street  
**Little Rock, AR 72201**  
501-682-2341  
**TDD: 501-682-2014**  
**Voice/TDD toll free in AR:**  
**800-482-8982**

## California

### State Offices

Marjorie Berte, Director  
California Department of Consumer Affairs  
400 R Street, Suite 3000  
**Sacramento, CA 95814**  
916-445-4465  
**TDD: 916-322-1700**  
Toll free in CA: 800-952-5200

Office of Attorney General  
Public Inquiry Unit  
P.O. Box 944255  
**Sacramento, CA 94244-2550**  
916-322-3360  
**TDD: 916-324-5564**  
Toll free in CA: 800-952-5225

Marty Keller, Chief  
Bureau of Automotive Repair  
California Department of Consumer Affairs  
10240 Systems Parkway  
**Sacramento, CA 95827**  
916-445-1254  
**TDD: 916-322-1700**  
Toll free in CA: 800-952-5210  
(auto repair only)

### County Offices

Aldene Crosswell, Commissioner  
Alameda County Consumer Affairs  
Commission  
4400 MacArthur Boulevard  
**Oakland, CA 94619**  
510-535-6444

Gary Yancey, District Attorney  
Contra Costa County District Attorney's Office  
725 Court Street, 4th Floor  
P.O. Box 670  
**Martinez, CA 94553**  
510-646-4500  
Fax: 510-646-2116

Alan Yengoyan  
Senior Deputy District Attorney  
Business Affairs Unit  
Fresno County District Attorney's Office  
1250 Van Ness Avenue, 2nd Floor  
**Fresno, CA 93721**  
209-488-3156  
Fax: 209-495-1315

Edward R. Jagels, District Attorney  
Criminal Division  
Kern County District Attorney's Office  
1215 Truxtun Avenue, 4th Floor  
**Bakersfield, CA 93301**  
805-861-2421  
Fax: 805-861-2797

Monty H. Hopper, Director  
Kern County Department of Weights  
and Measures  
1116 E. California Avenue  
**Bakersfield, CA 93307**  
805-861-2418  
Fax: 805-324-0668

Pastor Herrera, Jr., Director  
Los Angeles County Department  
of Consumer Affairs  
500 West Temple Street, Room B-96  
**Los Angeles, CA 90012**  
213-974-1452 (Public)  
213-974-9750 (Private)

Marin County Mediation Services  
4 Mount Lassen Drive  
**San Rafael, CA 94903**  
415-499-7454  
Fax: 415-499-6978

Robert Nichols  
Deputy District Attorney  
Consumer Protection Division  
Marin County District Attorney's Office  
Hall of Justice, Room 183  
3501 Civic Center Drive, Room 183  
**San Rafael, CA 94903**  
415-499-6450  
Fax: 415-499-3719

Susan Massini, District Attorney  
Mendocino County District Attorney's Office  
P.O. Box 1000  
**Ukiah, CA 95482**  
707-463-4211  
Fax: 707-463-4687

Dean D. Flippo  
Monterey County District Attorney  
Consumer Protection Division  
P.O. Box 1369  
**Salinas, CA 93902**  
408-755-5073  
Fax: 408-755-5608

Daryl A. Roberts  
Deputy District Attorney  
Consumer Affairs Division  
Napa County District Attorney's Office  
931 Parkway Mall  
P.O. Box 720  
**Napa, CA 94559**  
707-253-4211  
Fax: 707-253-4041

Robert C. Gannon, Jr.  
Supervising Deputy District Attorney  
Consumer/Environmental Protection Unit  
405 W. 5th Street, Suite 606  
**Santa Ana, CA 92701**  
714-568-1240  
Fax: 714-568-1250

Jay Orr  
Deputy District Attorney  
Economic Crime Division  
Riverside County District Attorney's Office  
4075 Main Street  
**Riverside, CA 92501**  
909-275-5400  
Fax: 909-275-5470

M. Scott Prentice  
Supervising Deputy District Attorney  
Consumer and Environmental  
Protection Division  
Sacramento County District Attorney's Office  
P.O. Box 749  
**Sacramento, CA 95812-0749**  
916-440-6174

Anthony Samson, Director  
Consumer Fraud Division  
San Diego County District Attorney's Office  
P.O. Box X-1011  
**San Diego**, CA 92112-4192  
619-531-3507 (fraud complaint  
message line)

Consumer Protection Unit  
San Francisco County District  
Attorney's Office  
732 Brannan Street  
**San Francisco**, CA 94103  
415-552-6400 (public inquiries)  
415-553-1814 (complaints)  
Fax: 415-552-7038

Lorrie Rogers  
Consumer Mediator  
San Joaquin County District Attorney's Office  
222 East Weber, Room 412  
P.O. Box 990  
**Stockton**, CA 95202  
209-468-2481  
Fax: 209-468-0314

Leigh Lawrence  
Director, Economic Crime Unit  
Consumer Fraud Department  
County Government Center  
1050 Monterey Street, Room 235  
**San Luis Obispo**, CA 93408  
805-781-5856

John E. Wilson, Deputy in Charge  
Consumer Fraud and Environmental  
Protection Unit  
San Mateo County District Attorney's Office  
401 Marshall Street  
Hall of Justice and Records  
**Redwood City**, CA 94063  
415-363-4656  
Fax: 415-363-4873

Allan Kaplan, Senior Deputy  
District Attorney  
Consumer Protection Unit  
Santa Barbara County District  
Attorney's Office  
1105 Santa Barbara Street  
**Santa Barbara**, CA 93101  
805-568-2300  
Fax: 805-568-2398

Al Bender  
Deputy District Attorney  
Consumer Fraud Unit  
Santa Clara County District Attorney's Office  
70 West Hedding Street, West Wing  
**San Jose**, CA 95110  
408-299-8478  
Fax: 408-279-8742

Patricia McRae, Coordinator  
Santa Clara County Consumer  
Protection Unit  
70 West Hedding Street  
West Wing, Lower Level  
**San Jose**, CA 95110-1705  
408-299-4211

Robin McFarland Gysin  
Coordinator, Division of Consumer Affairs  
Santa Cruz County District Attorney's Office  
701 Ocean Street, Room 200  
**Santa Cruz**, CA 95060  
408-454-2050  
Fax: 408-454-2227

Criselda B. Gonzalez  
Deputy District Attorney  
Consumer Affairs Unit  
Solano County District Attorney's Office  
600 Union Avenue  
**Fairfield**, CA 94533  
707-421-6860  
Fax: 707-421-7986

Thomas Quinlan  
Deputy District Attorney  
Consumer Fraud Unit  
Stanislaus County District Attorney's Office  
P.O. Box 442  
**Modesto**, CA 95353-0442  
209-525-5550  
Fax: 209-525-5545

Greg Brose, Deputy District Attorney  
Consumer and Environmental  
Protection Division  
Ventura County District Attorney's Office  
800 South Victoria Avenue  
**Ventura**, CA 93009  
805-654-3110

Mark Jerome Jones  
Chief Deputy District Attorney  
Special Services Unit-  
Consumer/Environmental  
Yolo County District Attorney's Office  
P.O. Box 245  
**Woodland**, CA 95776  
916-666-8424  
Fax: 916-666-8423

**City Offices**  
Donald Kass  
Supervising Deputy City Attorney  
Consumer Protection Division  
Los Angeles City Attorney's Office  
200 North Main Street  
1600 City Hall East  
**Los Angeles**, CA 90012  
213-485-4515  
Fax: 213-237-0402

Kimery A. Shelton  
Deputy City Attorney  
Teresa Bransfield  
Consumer Affairs Specialist  
Consumer Protection, Fair Housing  
& Public Rights Unit  
1685 Main Street, Room 310  
**Santa Monica**, CA 90401  
310-458-8336  
310-458-8370 (Spanish hotline)  
Fax: 310-395-6727

## Colorado

### State Office

Consumer Protection Unit  
Office of Attorney General  
1525 Sherman St., 5th Floor  
**Denver**, CO 80203-1760  
303-866-5189

### County Offices

Sarah Law, District Attorney  
Archuleta, LaPlata and San Juan Counties  
District Attorney's Office  
P.O. Drawer 3455  
**Durango**, CO 81302  
970-247-8850  
Fax: 970-259-0200

Alex Hunter, District Attorney  
Boulder County District Attorney's Office  
P.O. Box 471  
**Boulder**, CO 80306  
303-441-3700  
Fax: 303-441-4703

Phillip A. Parrott, Chief  
Deputy District Attorney  
Lisa Curtis, Director of Consumer Services  
Denver District Attorney's Economic  
Crimes Division  
303 West Colfax Avenue, Suite 1300  
**Denver**, CO 80204  
303-640-5956 (administration)  
303-640-3557 (complaints)  
Fax: 303-640-2592

David Zook  
Chief Deputy District Attorney  
Economic Crime Division  
El Paso and Teller Counties District  
Attorney's Office  
105 East Vermijo, Suite 205  
**Colorado Springs**, CO 80903-2083  
719-520-6002  
Fax: 719-520-6006

Gus Sandstrom, District Attorney  
Pueblo County District Attorney's Office  
201 West 8th Street, Suite 801  
**Pueblo**, CO 81003  
719-583-6030  
Fax: 719-583-6666

## STATE, COUNTY AND CITY GOVERNMENT CONSUMER PROTECTION OFFICES

A.M. Dominguez, Jr., District Attorney  
Tony Moloczniak, Chief Investigator  
Weld County District Attorney's Office  
P.O. Box 1167  
**Greeley, CO** 80632  
970-356-4010  
Fax: 970-352-8023

### Connecticut

#### State Offices

Mark A. Shiffirin, Commissioner  
Department of Consumer Protection  
165 Capitol Avenue  
**Hartford, CT** 06106  
860-566-2534  
Toll free in CT: 800-842-2649  
Fax: 860-566-1531

Steven M. Rutstein  
Assistant Attorney General  
Antitrust/Consumer Protection  
Office of Attorney General  
110 Sherman Street  
**Hartford, CT** 06105  
860-566-5374  
Fax: 860-523-5536

#### City Office

Philip P. Cacciola, Director  
Middletown Office of Consumer Protection  
City Hall  
245 DeKoven Drive  
P.O. Box 1300  
**Middletown, CT** 06457  
860-344-3491  
**TDD: 860-344-3521**  
Fax: 860-344-0136

### Delaware

#### State Offices

Mary McDonough, Director  
Consumer Protection Unit  
Department of Justice  
820 North French Street  
**Wilmington, DE** 19801  
302-577-3250  
Fax: 302-577-6499

Eugene M. Hall, Deputy Attorney General  
Fraud and Consumer Protection Unit  
Office of Attorney General  
820 North French Street  
**Wilmington, DE** 19801  
302-577-2500  
Fax: 302-577-6499

### District of Columbia

Hampton Cross, Director  
Department of Consumer and  
Regulatory Affairs  
614 H Street, N.W.  
**Washington, DC** 20001  
202-727-7120  
Fax: 202-727-8073  
Fax: 202-727-7842

### Florida

#### State Offices

James P. Kelly, Director  
Department of Agriculture and  
Consumer Services  
Division of Consumer Services  
407 South Calhoun Street  
Mayo Building, 2nd Floor  
**Tallahassee, FL** 32399-0800  
904-488-2221  
Fax: 904-487-4177  
Toll free in FL: 800-435-7352

Jack A. Norris, Jr., Chief  
Consumer Litigation Section  
110 S.E. 6th Street  
**Fort Lauderdale, FL** 33301  
954-712-4600  
Fax: 954-712-4706

Cecile Dykas  
Assistant Deputy Attorney General  
Economic Crimes Division  
Office of Attorney General  
110 S.E. 6th Street  
**Fort Lauderdale, FL** 33301  
954-712-4600  
Fax: 954-712-4658

#### County Offices

Mona Fandel, Director  
Broward County Consumer Affairs Division  
115 S. Andrews Avenue  
Annex Room A460  
**Fort Lauderdale, FL** 33301  
305-765-5355  
Fax: 305-765-5199

Leonard Elias, Consumer Advocate  
Metropolitan Dade County  
Consumer Protection Division  
140 West Flagler Street, Suite 902  
**Miami, FL** 33130  
305-375-4222

Frederic A. Kerstein, Chief  
Dade County Economic Crime Unit  
Office of State Attorney  
1350 N.W. 12th Avenue, 5th Floor  
Graham Building  
**Miami, FL** 33136-2111  
305-547-0671

Harold Delk, Director  
Hillsborough County Commerce Dept.  
Consumer Protection Unit  
P.O. Box 1110  
**Tampa, FL** 33601  
813-272-6750

Larry F. Blalock, Chief  
Orange County Consumer Fraud Unit  
250 North Orange Avenue  
P.O. Box 1673  
**Orlando, FL** 32802  
407-836-2490

Citizens Intake  
Office of the State Attorney  
401 N. Dixie Highway, Suite 1600  
**West Palm Beach, FL** 33401  
407-355-7108  
Fax: 561-355-7192

Lawrence Breeden, Director  
Palm Beach County Division of  
Consumer Affairs  
50 South Military Trail, Suite 201  
**West Palm Beach, FL** 33415  
561-233-4820  
Fax: 561-233-4838

George Mangrum  
Consumer Affairs/Code Compliance Manager  
Pasco County Consumer Affairs Division  
7530 Little Road, Suite 140  
**New Port Richey, FL** 34654  
813-847-8110  
Fax: 813-847-8969

Sheryl Lord, Director  
Pinellas County Office of Consumer  
Protection  
P.O. Box 17268  
**Clearwater, FL** 34622-0268  
813-464-6129  
Fax: 813-464-6200

#### City Offices

Dana A. Fernetty  
Chief of Consumer Affairs  
City of Jacksonville  
Division of Consumer Affairs  
421 W. Church Street, Suite 404  
**Jacksonville, FL** 32202  
904-630-3667  
Fax: 904-630-3638

Katherine Bryant  
Department Secretary  
Lauderhill Consumer Protection Board  
1176 N.W. 42nd Way  
**Lauderhill, FL** 33313  
954-321-2456  
**TDD: 954-321-2455**

### Georgia

#### State Office

Barry W. Reid, Administrator  
Governor's Office of Consumer Affairs  
2 Martin Luther King, Jr. Drive, S.E.  
Suite 356  
**Atlanta, GA** 30334  
404-656-3790  
Toll free in GA: 800-869-1123  
Fax: 404-651-9018

**Hawaii****State Offices**

JoAnn M. Uchida, Executive Director  
Office of Consumer Protection  
Department of Commerce and  
Consumer Affairs  
235 South Beretania Street, Room 801  
P.O. Box 3767

**Honolulu**, HI 96813-3767

808-586-2636

Fax: 808-586-2640

Gene Murayama, Investigator  
Office of Consumer Protection  
Department of Commerce and  
Consumer Affairs  
75 Aupuni Street

**Hilo**, HI 96720

808-974-6230

Janice Borngraber, Investigator  
Office of Consumer Protection  
Department of Commerce and  
Consumer Affairs  
54 High Street

P.O. Box 1098

**Wailuku**, HI 96793

808-984-8244

**Idaho****State Office**

Brett De Lange, Deputy Attorney General  
Office of the Attorney General  
Consumer Protection Unit  
650 West State Street

**Boise**, ID 83720-0010

208-334-2424

Toll free in ID: 800-432-3545

Fax: 208-334-2830

**Illinois****State Offices**

Jim Ryan, Attorney General  
Governors Office of Citizens Assistance  
222 South College

**Springfield**, IL 62706

217-782-0244

Toll free in IL: 800-642-3112

(handles problems related to state  
government)

Patricia Kelly, Chief

Consumer Protection Division

Office of Attorney General

100 West Randolph, 12th Floor

**Chicago**, IL 60601

312-814-3000

**TDD: 312-793-2852**

Charles Gil Fergus, Bureau Chief  
Consumer Fraud Bureau

100 West Randolph, 13th Floor

**Chicago**, IL 60601

312-814-3580

**TDD: 312-814-3374**

Toll free in IL: 800-386-5438

**Regional Offices**

Assistant Attorney General  
Carbondale Regional Office  
Office of Attorney General  
1001 E. Main Professional Park East

**Carbondale**, IL 62901

618-457-3505

**TDD: 618-457-4421**

Bruce Ratcliffe

Assistant Attorney General

Champaign Regional Office

34 East Main Street

**Champaign**, IL 61820

**Voice/TDD: 217-333-7691**

Toll free: 800-243-0618

Fax: 217-244-0022

Deborah Hagan

Assistant Attorney General and Chief

Consumer Fraud Bureau

Office of Attorney General

500 South Second Street

**Springfield**, IL 62706

217-782-9020

Toll free in IL: 800-252-8666

Toll free in Chicago: 800-386-5438

**County Offices**

Raymond Threlkeld, Supervisor

Consumer Fraud Division-303

Cook County Office of State's Attorney

303 Daley Center

**Chicago**, IL 60602

312-345-2400

William Haine, State's Attorney

Madison County Office of State's Attorney

157 N. Main, Suite 402

**Edwardsville**, IL 62025

618-692-6280

Fax: 618-656-7312

**City Offices**

Caroline O. Shoenberger

Commissioner

Chicago Department of Consumer Services

121 North LaSalle Street, Room 808

**Chicago**, IL 60602

312-744-4006

**TDD: 312-744-9385**

Fax: 312-744-9089

Sharon Carter, Administrator

Consumer Protection Office

City of Des Plaines

1420 Miner Street

**Des Plaines**, IL 60016

847-391-5006

Fax: 847-391-5378

**Indiana****State Office**

Lisa Hayes

Chief Counsel and Director

Consumer Protection Division

Office of Attorney General

Indiana Government Center South, 5th Floor

402 West Washington Street

**Indianapolis**, IN 46204

317-232-6330

Toll free in IN: 800-382-5516

**County Office**

Scott C. Newman

Marion County Prosecuting Attorney

560 City-County Building

200 East Washington Street

**Indianapolis**, IN 46204-3363

317-327-5338

Fax: 317-327-5409

**Iowa****State Office**

William Branch

Assistant Attorney General

Consumer Protection Division

Office of Attorney General

1300 East Walnut Street, 2nd Floor

**Des Moines**, IA 50319

515-281-5926

Fax: 515-281-6771

**Kansas****State Office**

C. Steven Rarrick

Deputy Attorney General

Consumer Protection Division

Office of Attorney General

301 West 10th

Kansas Judicial Center

**Topeka**, KS 66612-1597

913-296-3751

Toll free in KS: 800-432-2310

Fax: 913-291-3699

**County Office**

Consumer Fraud Division

Johnson County District Attorney's Office

Johnson County Courthouse

P.O. Box 728

**Olathe**, KS 66051

913-764-8484, ext. 5287

Fax: 913-791-5011

**City Office**

City Attorney's Office

215 Southeast 7th Street

**Topeka**, KS 66603

913-368-3885

Fax: 913-368-3901



## Kentucky

### State Offices

Todd Leatherman, Director  
Consumer Protection Division  
Office of Attorney General  
1024 Capital Center Drive  
P.O. Box 2000  
**Frankfort, KY** 40601-2000  
502-573-2200

Robert L. Winlock, Administrator  
Consumer Protection Division  
Office of Attorney General  
107 South 4th Street  
**Louisville, KY** 40202  
502-595-3262  
Fax: 502-595-4627

## Louisiana

### State Office

Tamera R. Velasquez, Chief  
Consumer Protection Section  
Office of Attorney General  
1 America Place  
P.O. Box 94095  
**Baton Rouge, LA** 70804-9095  
504-342-9638  
Fax: 504-342-9637

### County Office

Albert H. Olsen, Chief  
Consumer Protection Division  
Jefferson Parish District Attorney's Office  
Gretna Courthouse Annex, 5th Floor  
**Gretna, LA** 70053  
504-364-3644  
Fax: 504-364-3636

## Maine

### State Offices

William N. Lund, Director  
Office of Consumer Credit Regulation  
State House Station  
**Augusta, ME** 04333-0035  
207-624-8527  
Toll free in ME: 800-332-8529  
Fax: 207-582-7699

Stephen Wessler, Chief  
Consumer and Antitrust Division  
Office of Attorney General  
State House Station No. 6  
**Augusta, ME** 04333  
207-626-8849

## Maryland

### State Offices

William Leibovici, Chief  
Consumer Protection Division  
Office of Attorney General  
200 St. Paul Place, 16th Floor  
**Baltimore, MD** 21202-2021  
410-528-8662 (consumer hotline)  
**TDD: 410-576-6372 (Baltimore area)**  
Fax: 410-576-6566

Jack Joyce, Director  
Licensing & Consumer Services  
Motor Vehicle Administration  
6601 Ritchie Highway, N.E.  
**Glen Burnie, MD** 21062  
410-768-7535  
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Deputy Attorney General  
Bureau of Consumer Protection  
Office of Attorney General  
214 Samters Building  
101 Penn Avenue  
**Scranton, PA** 18503-2025  
717-963-4913  
Fax: 717-963-3418

### Regional Office

Office of the Attorney General  
Bureau of Consumer Protection  
132 Kline Village  
**Harrisburg, PA** 17104  
717-787-7109

### County Offices

Sidney Elkin, Director  
Beaver County Alliance for  
Consumer Protection  
699 Fifth Street  
**Beaver, PA** 15009-1997  
412-728-7267

A. Courtney Yelle, Director/Chief Sealer  
Bucks County Consumer Protection,  
Weights and Measures  
50 North Main Street  
**Doylestown, PA** 18901  
215-348-7442  
Fax: 215-348-4570

Robert Taylor, Director  
Chester County Weights and  
Measures/Consumer Affairs  
Government Services Center, Suite 390  
601 Westtown Road  
**West Chester, PA** 19382-4547  
610-344-6150  
Toll free in PA: 800-692-1100

Consumer Mediator  
Cumberland County Consumer Affairs  
One Courthouse Square  
**Carlisle, PA** 17013-3330  
717-240-6180  
Fax: 717-240-6490

Evelyn Yancoskie, Director  
Delaware County Office of  
Consumer Affairs, Weights and Measures  
Government Center Building  
Second and Olive Streets  
**Media, PA** 19063  
610-891-4865  
Fax: 610-566-3947

Helen Dunigan, Director  
Montgomery County Consumer  
Affairs Department  
County Courthouse  
**Norristown, PA** 19404  
610-278-3565  
Fax: 610-278-3556

### City Office

Bruce Sagel, Chief  
Economic Crime Unit  
Philadelphia District Attorney's Office  
1421 Arch Street  
**Philadelphia, PA** 19102  
215-686-8750  
Fax: 215-686-8765

### Puerto Rico

Jóse Antonio Alicia Rivera, Secretary  
Department of Consumer Affairs (DACO)  
Minillas Station, P.O. Box 41059  
**Santurce, PR** 00940-1059  
787-721-0940  
787-726-6570

## STATE, COUNTY AND CITY GOVERNMENT CONSUMER PROTECTION OFFICES

Pedro R. Pierluisi, Secretary  
Department of Justice  
P.O. Box 192  
**San Juan**, PR 00902  
787-721-2900

### Rhode Island

#### State Offices

Steve Buccì, President  
Consumer Credit Counseling Services  
535 Centerville Road, Suite 103  
**Warwick**, RI 02886  
401-732-1800  
Toll free: 800-781-2227  
Fax: 401-732-0250

Christine S. Jabour, Esq.  
Consumer Protection Division  
Department of Attorney General  
72 Pine Street  
**Providence**, RI 02903  
401-274-4400  
**TDD: 401-453-0410**  
Toll free in RI: 800-852-7776  
Fax: 401-277-1331

### South Carolina

#### State Offices

Haviard Jones  
Senior Assistant Attorney General  
Office of Attorney General  
P.O. Box 11549  
**Columbia**, SC 29211  
803-734-3970  
Fax: 803-734-3677

Philip S. Porter  
Administrator, Consumer Advocate  
Department of Consumer Affairs  
P.O. Box 5757  
**Columbia**, SC 29250-5757  
803-734-9452  
**TDD: 803-734-9455**  
Toll free in SC: 800-922-1594

W. Jefferson Bryson, Jr.  
State Ombudsman  
Office of Executive Policy and Program  
1205 Pendleton Street, Room 308  
**Columbia**, SC 29201  
803-734-0457  
**TDD: 803-734-1147**  
Fax: 803-734-0546

### South Dakota

#### State Office

Division of Consumer Protection  
Office of Attorney General  
500 East Capitol  
State Capitol Building  
**Pierre**, SD 57501-5070  
605-773-4400  
**TDD: 605-773-6585**  
Toll free in SD: 800-300-1986  
Fax: 605-773-4106

### Tennessee

#### State Offices

Mark Williams, Director  
Division of Consumer Affairs  
Fifth Floor  
500 James Robertson Parkway  
**Nashville**, TN 37243-0600  
615-741-4737  
Toll free in TN: 800-342-8385  
(All complaints must be sent to the above address at Consumer Affairs for processing)

Cynthia Carter  
Deputy Attorney General  
Division of Consumer Protection  
Office of Attorney General  
500 Charlotte Avenue  
**Nashville**, TN 37243-0491  
615-741-3491  
Fax: 615-532-2910

### Texas

#### State Offices

Tom Perkins  
Assistant Attorney General and Chief  
Consumer Protection Division  
Office of Attorney General  
P.O. Box 12548  
**Austin**, TX 78711  
512-463-2070

Robert E. Reyna  
Assistant Attorney General  
Consumer Protection Division  
Office of Attorney General  
714 Jackson Street, Suite 800  
**Dallas**, TX 75202-4506  
214-742-8944  
Fax: 214-939-3930

Valli Jo Acosta  
Assistant Attorney General  
Consumer Protection Division  
Office of Attorney General  
6090 Surety Drive, Room 113  
**El Paso**, TX 79905  
915-772-9476  
Fax: 915-772-9046

Richard Tomlinson  
Assistant Attorney General  
Consumer Protection Division  
Office of Attorney General  
1019 Congress Street, Suite 1550  
**Houston**, TX 77002-1702  
713-223-5886

Assistant Attorney General  
Consumer Protection Division  
Office of Attorney General  
916 Main Street, Suite 806  
**Lubbock**, TX 79401-3997  
806-747-5238  
Fax: 806-747 6307

Ric Madrigal  
Assistant Attorney General  
Consumer Protection Division  
Office of Attorney General  
3201 North McColl Rd., Suite B  
**McAllen**, TX 78501  
210-682-4547  
Fax: 210-682-1957

Aaron Valenzuela  
Assistant Attorney General  
Consumer Protection Division  
Office of Attorney General  
115 East Travis Street, Suite 925  
**San Antonio**, TX 78205-1615  
210-224-1007

Office of Public Insurance Counsel  
333 Guadalupe, Suite 3-120  
**Austin**, TX 78701  
512-322-4143  
Fax: 512-322-4148

#### County Offices

Richard Reed  
Assistant District Attorney and Chief  
Dallas County District Attorney's Office  
Specialized Crime Division  
133 North Industrial Blvd., LB 19  
**Dallas**, TX 75207-4399  
214-653-3820  
Fax: 214-653-3845

Russel Turbeville  
Assistant District Attorney and Chief  
Harris County Consumer Fraud Division  
Office of District Attorney  
201 Fannin, Suite 200  
**Houston**, TX 77002-1901  
713-755-5836

#### City Offices

Beverly Weaver, Director  
Department of Environmental and  
Health Services  
City Hall  
1500 Marilla, Room 7A-North  
**Dallas**, TX 75201  
214-670-5216

Michael Marcotte, Director  
Economic Development  
City Hall  
500 Marilla, Room 5C-South  
**Dallas**, TX 75201  
214-670-1686

**Utah****State Office**

Francine A. Giani, Director  
Division of Consumer Protection  
Department of Commerce  
160 East 300 South  
Box 146704

**Salt Lake City, UT** 84114-6704  
801-530-6601  
Toll free in UT: 800-721-7233  
Fax: 801-530-6001

**Vermont****State Offices**

John Hasen  
Assistant Attorney General and Chief  
Public Protection Division  
Office of Attorney General  
109 State Street  
**Montpelier, VT** 05609-1001  
802-828-3171  
Fax: 802-828-2154

Bruce Martell, Supervisor  
Consumer Assurance Section  
Department of Agriculture, Food and Market  
120 State Street  
**Montpelier, VT** 05620-2901  
802-828-2436

**Virgin Islands**

Vera Falu, Commissioner  
Department of Licensing and  
Consumer Affairs  
Property and Procurement Building  
Subbase #1, Room 205  
**St. Thomas, VI** 00802  
809-774-3130  
Fax: 809-776-0605

**Virginia****State Offices**

Frank Seales, Jr., Chief  
Antitrust and Consumer Litigation Section  
Office of Attorney General  
900 East Main Street  
**Richmond, VA** 23219  
804-786-2116  
Fax: 804-371-2086/2087

Robert E. Colvin  
Project Manager, Office of Consumer Affairs  
Department of Agriculture and  
Consumer Services  
Washington Building, Suite 100  
P.O. Box 1163  
**Richmond, VA** 23219  
804-786-2042  
**TDD: 804-371-6344**  
Toll free in VA: 800-552-9963  
Fax: 804-371-7479

**County Offices**

Office of Citizen and Consumer Affairs  
#1 Court House Plaza, Suite 310  
2100 Clarendon Boulevard  
**Arlington, VA** 22201  
703-358-3260  
Fax: 703-358-3295

Ronald B. Mallard, Director  
Fairfax County Department of  
Consumer Affairs  
12000 Government Center Parkway  
Suite 433  
**Fairfax, VA** 22035  
Fax: 703-222-5921 (mail complaints only)

**City Offices**

Prescott Barbash, Administrator  
Alexandria Office of Consumer Affairs  
City Hall  
P.O. Box 178  
**Alexandria, VA** 22313  
703-838-4350  
**TDD: 703-838-5056**

Robert L. Gill, Coordinator  
Division of Consumer Affairs  
City Hall  
**Norfolk, VA** 23510  
757-664-4888  
**TDD: 757-624-8410**

Dolores Daniels  
Assistant to the City Manager  
for Community Relations  
364 Municipal Building  
215 Church Avenue, S.W.  
**Roanoke, VA** 24011  
540-981-2583  
Fax: 540-224-3138

Cathy Townsend Parks, Director  
Consumer Affairs Division  
Office of the Commonwealth's Attorney  
Judicial Center, Bldg. 10B  
2305 Judicial Blvd.  
**Virginia Beach, VA** 23456-9050  
757-426-5836  
Fax: 757-427-8779

**Washington****State Offices**

Mala Nagarajan, Supervisor  
Consumer Protection Division  
Office of the Attorney General  
103 E. Holly Street, Suite 308  
**Bellingham, WA** 98225  
360-738-6185  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free: 800-276-9883**

Christy Martinez, Supervisor  
Consumer Protection Division  
Office of the Attorney General  
500 N. Morain Street, Suite 1250  
**Kennewick, WA** 99336-2607  
509-734-7140  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free in WA: 800-276-9883**

Larry D. Keyes, Supervisor  
Consumer Protection Division  
Office of the Attorney General  
P.O. Box 40118  
**Olympia, WA** 98504-0118  
360-753-6210  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free in WA: 800-276-9883**

Sally Sterling  
Director of Consumer Services  
Consumer and Business  
Fair Practices Division  
Office of the Attorney General  
900 Fourth Avenue, Suite 2000  
**Seattle, WA** 98164  
206-464-6684  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free: 800-276-9883**

Owen Clarke, Chief  
Consumer and Business  
Fair Practices Division  
Office of the Attorney General  
West 1116 Riverside Avenue  
**Spokane, WA** 99201  
509-456-3123  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free: 800-276-9883**  
Fax: 509-458-3548

Cynthia Lanphear, Contact Person  
Consumer and Business  
Office of the Attorney General  
1019 Pacific Avenue, 3rd Floor  
**Tacoma, WA** 98402-4411  
206-593-2904  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free: 800-276-9883**  
Fax: 206-593-2449

June Bachman, Supervisor  
Consumer Protection Division  
Office of the Attorney General  
500 West 8th Street, Suite 55  
**Vancouver, WA** 98660  
360-690-4751  
**TDD: 206-464-7293**  
Toll free in WA: 800-551-4636  
**TDD toll free in WA: 800-276-9883**  
Fax: 360-690-4762



## STATE, COUNTY AND CITY GOVERNMENT CONSUMER PROTECTION OFFICES

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### City Offices

Kristie Anderson, Director  
Department of Weights and Measures  
3200 Cedar Street  
**Everett, WA 98201**  
206-259-8810  
Fax: 206-259-8856

C. Patrick Sainsbury  
Chief Deputy Prosecuting Attorney  
Fraud Division  
900 4th Avenue, #1002  
**Seattle, WA 98164**  
206-296-9010

Dwight Dively, Director  
Seattle Department of Finance,  
Revenue and Consumer Affairs  
600 4th Avenue, #103  
**Seattle, WA 98104-1891**  
206-684-8484  
Fax: 206-684-8625

Craig Leisy  
Consumer Affairs Supervisor  
Seattle Department of Finance,  
Revenue and Consumer Affairs  
600 4th Avenue, #103  
**Seattle, WA 98104-1891**  
206-386-1298  
Fax: 206-386-1129

Ed Gonzaga  
Consumer Affairs Inspector  
Seattle Department of Finance,  
Revenue and Consumer Affairs  
600 4th Avenue, #103  
**Seattle, WA 98104-1891**  
206-233-7837  
Fax: 206-684-5170

### West Virginia

#### State Offices

Jill Miles  
Deputy Attorney General  
Consumer Protection Division  
Office of Attorney General  
812 Quarrier Street, 6th Floor  
**Charleston, WV 25301**  
304-558-8986  
Toll free in WV: 800-368-8808  
Fax: 304-558-0184

Karl H. Angell, Jr. Director  
Division of Labor  
Weights and Measures Section  
570 MacCorkle Avenue  
**St. Albans, WV 25177**  
304-348-7890  
Fax: 304-722-0605

### City Office

Nemo Nearman, Director  
City of Charleston  
Department of Consumer Protection  
P.O. Box 2749  
**Charleston, WV 25330**  
304-348-6439  
Fax: 304-348-8157

### Wisconsin

#### State Offices

William Oemichen, Administrator  
Division of Trade and Consumer Protection  
Department of Agriculture, Trade  
and Consumer Protection  
2811 Agriculture Drive  
P.O. Box 8911  
**Madison, WI 53708**  
608-224-4950  
Toll free in WI: 800-422-7128  
Fax: 608-224-4939

Margaret Quaid, Regional Supervisor  
Division of Trade and Consumer Protection  
Department of Agriculture, Trade  
and Consumer Protection  
927 Loring Street  
**Altoona, WI 54720**  
715-839-3848  
Toll free in WI: 800-422-7128  
Fax: 715-839-1645

Judy Cardin  
Regional Supervisor  
Division of Trade and Consumer Protection  
Department of Agriculture, Trade  
and Consumer Protection  
200 North Jefferson Street, Suite 146A  
**Green Bay, WI 54301**  
414-448-5111  
Toll free in WI: 800-422-7128  
**TDD: 608-224 5058**

Elmer Prenzlów  
Regional Supervisor  
Consumer Protection Regional Office  
Department of Agriculture, Trade  
and Consumer Protection  
10930 W. Potter Road, Suite C  
**Milwaukee, WI 53226-3450**  
414-266-1231

### County Offices

Fredric Matestic  
Assistant District Attorney  
Milwaukee County District Attorney's Office  
Consumer Fraud Unit  
821 West State Street, Room 412  
**Milwaukee, WI 53233-1485**  
414-278-4585  
Fax: 414-223-1955

James A. Dehne  
Consumer Fraud Investigator  
Racine County Sheriffs Department  
717 Wisconsin Avenue  
**Racine, WI 53403**  
414-636-3125  
Fax: 414-636-3346

### Wyoming

#### State Office

Mark Moran,  
Assistant Attorney General  
Office of Attorney General  
123 State Capitol Building  
**Cheyenne, WY 82002**  
307-777-7874  
Fax: 307-777-6869

## State Agencies on Aging

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The offices listed in this section coordinate services for older Americans. They provide information on services, programs and opportunities for these consumers. (This list is printed in larger type for the benefit of older consumers.)

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### Alabama

Martha Murph Beck  
Executive Director  
Alabama Commission on Aging  
RSA Plaza, Suite 470  
770 Washington Avenue  
**Montgomery, AL 36130**  
334-242-5743  
Fax: 334-242-5594  
**TDD: 334-242-0995**

### Alaska

Jane Demmert, Director  
Alaska Commission on Aging  
Division of Senior Services  
P.O. Box 110211  
**Juneau, AK 99811-0211**  
907-465-3250  
Fax: 907-465-4716

### Arizona

Art Olin, Administrator  
Aging and Adult Administration  
Site Code 950A  
Department of Economic Security  
1789 West Jefferson Street  
**Phoenix, AZ 85007**  
602-542-4446  
Fax: 602-542-6575

### Arkansas

Herb Sanderson, Director  
Division of Aging and  
Adult Services  
Department of Human Services  
P.O. Box 1437, Slot 1412  
**Little Rock, AR 72203-1437**  
501-682-2441  
Fax: 501-682-8155

### California

Dixon Arnett, Director  
Department of Aging  
1600 K Street  
**Sacramento, CA 95814**  
916-322-3887  
Fax: 916-324-1903  
**TDD toll free nationwide:**  
**800-735-2929**

### Colorado

Rita Barreras, Director  
Aging and Adult Service  
Department of Social Services  
110 16th Street, Suite 200  
**Denver, CO 80202-4147**  
**Voice/TDD: 303-620-4147**  
Fax: 303-620-4191

### Connecticut

Christine M. Lewis  
Director, Community Services  
Department of Social Services  
Elderly Services Division  
25 Sigourney Street, 10th Floor  
**Hartford, CT 06106-5033**  
860-424-5277  
Fax: 860-424-4966  
Toll Free in CT: 800-842-1508

### Delaware

Eleanor L. Cain, Director  
Div. Services for Aging and Adults  
with Physical Disabilities, DDHSS  
1901 North DuPont Highway  
**New Castle, DE 19720**  
302-577-4791  
Toll free nationwide:  
800-223-9074  
Fax: 301-577-4793

### District of Columbia

Jearline F. Williams  
Executive Director  
D.C. Office on Aging  
441 Fourth Street, N.W.  
Suite 900 South  
**Washington, DC 20001**  
202-724-5622  
Fax: 202-724-4979  
**TDD: 202-724-8925**

### Florida

Bentley Lipscomb, Secretary  
Florida Department of Elder Affairs  
4040 Esplanade Way  
**Tallahassee, FL 32399-7000**  
904-414-2000  
Fax: 904-414-2004  
**TDD: 904-414-2001**

### Georgia

Judy Hagebak, Director  
Division of Aging Services  
Department of Human Resources  
2 Peachtree Street, N.E.  
18th Floor  
**Atlanta, GA 30303**  
404-657-5258  
Fax: 404-657-5285

### Guam

Donna Renee Anderson,  
Administrator  
Division of Senior Citizens  
Department of Public Health and  
Social Services  
P.O. Box 2816  
**Agana, GU 96910**  
671-475-0263  
Fax: 671-477-2930

## Hawaii

Marilyn Seely, Director  
Executive Office on Aging  
250 South Hotel Street, Suite 107  
**Honolulu**, HI 96813-2831  
808-586-0100  
Toll free in HI: 800-468-4644  
Ext. 60100  
Fax: 808-586-0185

## Idaho

Arlene D. Davidson, Director  
Idaho Commission on Aging  
700 West Jefferson, Room 108  
P.O. Box 83720  
**Boise**, ID 83720-0007  
208-334-3833  
Fax: 208-334-3033

## Illinois

Maralee Lindley, Director  
Department on Aging  
421 East Capitol Avenue, Suite 100  
**Springfield**, IL 62701-1789  
217-785-2870  
**Voice/TDD toll free in IL:**  
**800-252-8966**  
Fax: 217-785-4477  
**Chicago Office:** 312-814-2630

## Indiana

Bobby Conner, Director  
Division of Disability, Aging  
and Rehabilitative Service  
Bureau of Aging and In-Home  
Services  
402 W. Washington Street  
**Indianapolis**, IN 46207-7083  
317-232-1147  
Toll free nationwide:  
800-545-7763  
**Voice/TDD toll free in IN:**  
**800-962-8408**  
Fax: 317-232-7867

## Iowa

Betty Grandquist,  
Executive Director  
Department of Elder Affairs  
Clemens Building, 3rd Floor  
200 Tenth Street  
**Des Moines**, IA 50309-3609  
515-281-5187  
Fax: 515-281-4036  
**TDD: 515-281-5188**

## Kansas

Thelma Hunter Gordon, Secretary  
Department on Aging  
Docking State Office Building,  
Room 150  
915 S.W. Harrison  
**Topeka**, KS 66612-1505  
913-296-4986  
Toll free in KS: 800-432-3535  
**TDD: 913-291-3167**

## Kentucky

Department of Social Services  
CHR Bldg. - 5th West  
275 East Main Street  
**Frankfort**, KY 40621  
502-564-6930  
Fax: 502-564-4595

## Louisiana

Richard W. Collins  
Governor's Office of Elderly Affairs  
P.O. Box 80374  
**Baton Rouge**, LA 70898-0374  
504-925-1700  
Toll Free in LA: 800-259-4990  
(elderly protection/ombudsman  
Hotline)  
Fax: 504-925-1749

## Maine

Christine Gianopoulos, Director  
Bureau of Elder and Adult Services  
Department of Human Services  
35 Anthony Avenue  
State House, Station 11  
**Augusta**, ME 04333-0011  
207-624-5335  
Fax: 207-624-5361

## Maryland

Sue Fryer Ward, Director  
Office on Aging  
State Office Bldg., Room 1004  
301 West Preston Street  
**Baltimore**, MD 21201  
410-767-1102  
Toll free in MD: 800-243-3425  
Fax: 410-333-7943  
**TDD: 410-767-1083**

## Massachusetts

Franklin P. Ollivierre, Secretary  
Executive Office of Elder Affairs  
One Ashburton Place, 5th Floor  
**Boston**, MA 02108  
617-727-7750  
Toll free in MA: 800-882-2003  
Fax: 617-727-9368  
**TDD Toll free: 800-872-0166**

## Michigan

Carol Parr, Acting Director  
Office of Services to the Aging  
P.O. Box 30026  
**Lansing**, MI 48909  
517-373-8230  
Fax: 517-373-4092  
**TDD: 517-373-4096**

## Minnesota

James G. Varpness, Executive  
Secretary  
Minnesota Board on Aging  
444 Lafayette Road  
**St. Paul**, MN 55155-3843  
612-296-2770  
Toll free nationwide:  
800-882-6262  
Fax: 612-297-7855

## Mississippi

Eddie Anderson, Director  
Division of Aging and  
Adult Services  
750 North State Street  
**Jackson**, MS 39202  
601-359-4925  
Toll free in MS: 800-948-3090  
Fax: 601-359-4370

**Missouri**

Greg Vadner, Director  
 Division on Aging  
 Department of Social Services  
 P.O. Box 1337  
 615 Howerton Court  
**Jefferson City, MO** 65102-1337  
 573-751-3082  
 Fax: 573-751-8687  
**TDD toll free nationwide:**  
**800-735-2966**

**Montana**

Charles Rehbein,  
 Bureau Chief  
 Office on Aging  
 111 North Sanders, Room 210  
**Helena, MT** 59620  
 406-444-4077  
 Toll free nationwide:  
 800-332-2272  
**Voice/TDD toll free**  
**nationwide: 800-833-8503**  
 Fax: 406-444-7433

**Nebraska**

Dennis H. Loose, Director  
 Department on Aging  
 P.O. Box 95044  
 301 Centennial Mall-South  
**Lincoln, NE** 68509-5044  
 402-471-2306  
**Voice/TDD toll free in NE:**  
**800-942-7830**  
 Fax: 402-471-4619

**Nevada**

Mary Liveratti,  
 Acting Administrator  
 Division for Aging Services  
 Department of Human Resources  
 340 North 11th Street, Suite 203  
**Las Vegas, NV** 89101  
 702-486-3545  
 Fax: 702-486-3572  
**TDD: 702-486-3420**

**New Hampshire**

Thomas E. Pryor, Director  
 Division of Elderly and  
 Adult Services  
 State Office Park South  
 115 Pleasant St., Annex Bldg. #1  
**Concord, NH** 03301-6501  
 603-271-4680  
 Toll free in NH: 800-351-1888  
 Fax: 603-271-4643  
**TDD Toll free in NH:**  
**800-735-2964**

**New Jersey**

Ruth Reader, Assistant  
 Commissioner  
 Department of Health and  
 Senior Services  
 Division of Senior Affairs  
 101 South Broad Street-CN 807  
**Trenton, NJ** 08625-0807  
 609-292-3766  
 Toll free in NJ: 800-792-8820  
 Fax: 609-633-6609

**New Mexico**

Michelle Lujan Grishan, Director  
 State Agency on Aging  
 La Villa Rivera Building  
 228 East Palace Avenue,  
 Ground Floor  
**Santa Fe, NM** 87501  
 505-827-7640  
 Toll free in NM: 800-432-2080  
 Fax: 505-827-7649

**New York**

Walter G. Hoefer, Director  
 New York State Office  
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